

Prescription Direction Complaint Form GM LPC Form-008 v1 14 July 2017

Date complaint	Click or tap to enter a	By Telephone or	Click or tap here to enter text.
received:	date.	in writing:	
Pharmacy or	Click or tap here to ente	er text.	
GP?			
Name of	Click or tap here to	Name of	Click or tap here to enter text.
Complainant:	enter text.	Pharmacy/GP	
•		Practice:	
Contact Details:	Click or tap here to ente	er text.	
Notice of Compile	.:		
Nature of Compla			
Click of tap fiere to	enter text.		
Can the LPC facili	tate discussions with b	oth parties: Yes /	⁷ No
	tate discussions with be	oth parties: Yes /	['] No
Can the LPC facili Click or tap here to		oth parties: Yes /	⁷ No
Click or tap here to		oth parties: Yes /	⁷ No
Click or tap here to	enter text. next Steps		/ No mtop@nhs.net / CCG / GPHC etc
Click or tap here to If Yes: Go to	enter text. next Steps	er NHSE – england.g	
Click or tap here to If Yes: Go to If No:	next Steps Refer to Monica Rope	er NHSE – england.g	
Click or tap here to If Yes: Go to If No: Next Steps:	next Steps Refer to Monica Rope Click or tap here to ente	er NHSE – england.g er text.	
Click or tap here to If Yes: Go to If No: Next Steps: Conversation	next Steps Refer to Monica Rope	er NHSE – england.g er text.	
Click or tap here to If Yes: Go to If No: Next Steps: Conversation with each party	next Steps Refer to Monica Rope Click or tap here to ente	er NHSE – england.g er text.	
Click or tap here to If Yes: Go to If No: Next Steps: Conversation with each party (independent)	next Steps Refer to Monica Rope Click or tap here to ente	er NHSE – england.g er text. er text.	
Click or tap here to If Yes: Go to If No: Next Steps: Conversation with each party (independent) Potential Joint	next Steps Refer to Monica Rope Click or tap here to ente	er NHSE – england.g er text. er text.	
Click or tap here to If Yes: Go to If No: Next Steps: Conversation with each party (independent) Potential Joint Meeting	next Steps Refer to Monica Rope Click or tap here to ente	er NHSE – england.g er text. er text.	
Click or tap here to If Yes: Go to If No: Next Steps: Conversation with each party (independent) Potential Joint Meeting (Resolution	next Steps Refer to Monica Rope Click or tap here to ente	er NHSE – england.g er text. er text.	
Click or tap here to If Yes: Go to If No: Next Steps: Conversation with each party (independent) Potential Joint Meeting (Resolution meeting)	next Steps Refer to Monica Rope Click or tap here to ente Click or tap here to ente	er NHSE – england.g er text. er text.	
If Yes: Go to If No: Next Steps: Conversation with each party (independent) Potential Joint Meeting (Resolution meeting) Complaint	next Steps Refer to Monica Rope Click or tap here to ente	er NHSE – england.g er text. er text.	
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Click or tap here to If Yes: Go to If No: Next Steps: Conversation with each party (independent) Potential Joint Meeting (Resolution meeting) Complaint Resolved	next Steps Refer to Monica Rope Click or tap here to ente Click or tap here to ente	er NHSE – england.g er text. er text.	
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If Yes: Go to If No: Next Steps: Conversation with each party (independent) Potential Joint Meeting (Resolution meeting) Complaint Resolved If Yes; add sign off date and	next Steps Refer to Monica Rope Click or tap here to ente Click or tap here to ente Click or tap here to ente	er NHSE – england.g er text. er text.	
If Yes: Go to If No: Next Steps: Conversation with each party (independent) Potential Joint Meeting (Resolution meeting) Complaint Resolved If Yes; add sign off date and give brief	next Steps Refer to Monica Rope Click or tap here to ente Click or tap here to ente Click or tap here to ente	er NHSE – england.g er text. er text.	
If Yes: Go to If No: Next Steps: Conversation with each party (independent) Potential Joint Meeting (Resolution meeting) Complaint Resolved If Yes; add sign off date and give brief update of	next Steps Refer to Monica Rope Click or tap here to ente Click or tap here to ente Click or tap here to ente	er NHSE – england.g er text. er text.	
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Ensure you	Click or tap here to enter text.
have copies of	
all	
correspondence	