



## Achieve Bolton Salford & Trafford Pharmacy Contact details

Area	Named Person	Contact Details	Expected Response times	Business Hours
Clinical Concerns Bolton	Clinical Team	01204 483 090	2 hours (opening hours)	9-5 Monday Friday
Clinical Concerns Salford	Duty Worker	0161 358 2555	2 hours (opening hours)	9-5 Monday Friday
Clinical Concerns Trafford	Clinical Team	0161 358 0991	2 hours (opening hours)	9-5 Monday Friday
Technical Concerns CHL	Helen Reed	<a href="mailto:enquiries@cpgmhealthcare.co.uk">enquiries@cpgmhealthcare.co.uk</a> 07496 866 024	24 hrs (opening hours)	9-3 Monday, Tuesday and Thursday
Payment Concerns CHL	Helen Reed	<a href="mailto:enquiries@cpgmhealthcare.co.uk">enquiries@cpgmhealthcare.co.uk</a> 07496 866 024	24 hrs (opening hours)	9-3 Monday, Tuesday and Thursday
Escalation Contact				
Bolton	Ann McKernan	<a href="mailto:Ann.mckernan@gmmh.nhs.uk">Ann.mckernan@gmmh.nhs.uk</a> 01204 483 090	24 hrs (opening hours)	9-5 Monday Friday
Salford Trafford	Lisa Sloan Lisa Sloan	<a href="mailto:Lisa.sloan@gmmh.nhs.uk">Lisa.sloan@gmmh.nhs.uk</a> 07917 264 947	24 hrs (opening hours)	9-5 Monday Friday
Contractual Concerns GMMH	Jonathan Miller	<a href="mailto:Jonathan.miller@gmmh.nhs.uk">Jonathan.miller@gmmh.nhs.uk</a> 0161 358 1599	24 hrs (opening hours)	9-5 Monday Friday

### **Please Note**

***If a service user misses 3 consecutive doses please contact the service on the number outlined above and follow this call up with an email to the generic email addresses outlined below please address the email to the clinical team and in the subject bar indicate Missed dose's:***

**Bolton - [achievebolton@gmmh.nhs.uk](mailto:achievebolton@gmmh.nhs.uk)**

**Salford - [achievesalford@gmmh.nhs.uk](mailto:achievesalford@gmmh.nhs.uk)**

**Trafford - [TraffordAIM@gmmh.nhs.uk](mailto:TraffordAIM@gmmh.nhs.uk)**