

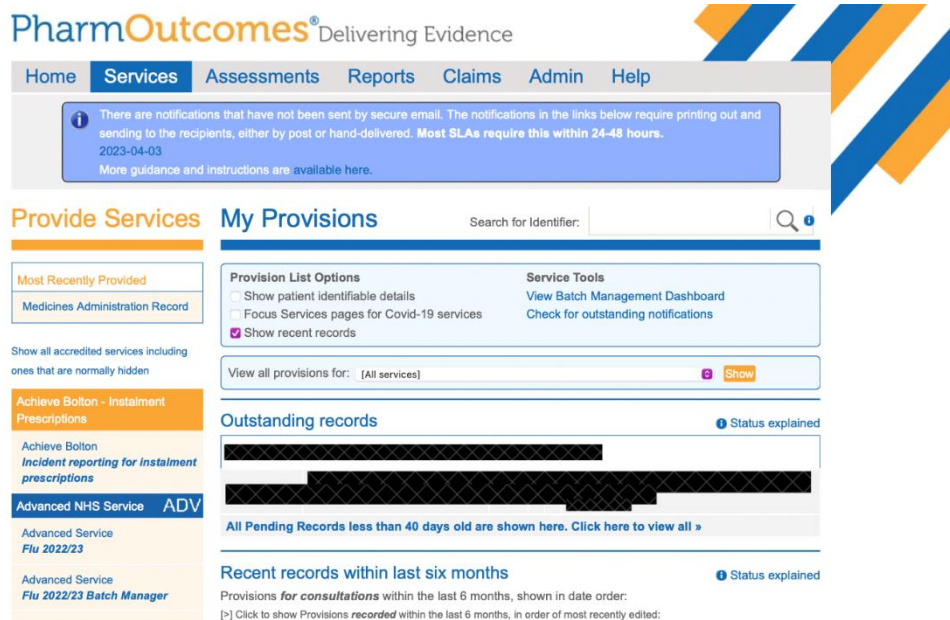
Guidance for Contractors providing Substance Misuse Services in Bolton, Bury, Trafford and Salford

GMLPC and CHL have developed a PharmOutcomes module to allow contractors and Pharmacy teams to notify Achieve of patients who have missed 3 or more doses of Opioid substitution therapy.

It is important to ensure that the commissioner is notified as soon as 3 doses are missed to ensure patients are followed up promptly and prevent safety incidents and harm to the patient.

Instructions

1. Click on the **Services** tab on the top menu of the page.
2. On the left hand side, Refer to **Achieve Bolton (or Salford, Trafford, Bury) – Instalment prescriptions – Incident reporting for Instalment prescriptions.**



The screenshot shows the PharmOutcomes web application. The top navigation bar includes 'Home', 'Services', 'Assessments', 'Reports', 'Claims', 'Admin', and 'Help'. A notification banner states: 'There are notifications that have not been sent by secure email. The notifications in the links below require printing out and sending to the recipients, either by post or hand-delivered. Most SLAs require this within 24-48 hours. 2023-04-03. More guidance and instructions are available here.' The main content area is titled 'My Provisions' and includes a search bar for identifiers. On the left, there is a sidebar with 'Most Recently Provided' (Medicines Administration Record) and 'Achieve Bolton - Instalment Prescriptions' (Incident reporting for instalment prescriptions). The main area shows 'Provision List Options' (Show patient identifiable details, Focus Services pages for Covid-19 services, Show recent records) and 'Service Tools' (View Batch Management Dashboard, Check for outstanding notifications). It also displays 'Outstanding records' and 'Recent records within last six months'.

A Copy of the module is below for reference.

Achieve Bolton - Incident reporting for instalment prescriptions

Provision Date

Client Name

Date of Birth
Enter as dd-mmm-yyyy (eg 23-Feb-1989)

Post code

NHS number

Referral information

Referral reason

Regularly misses a single day's dose (e.g. 3 doses in 7 days) or is a frequent irregular attender

Missed THREE doses
treatment needs to be restarted by prescriber

Referral for review

Referral due to level of risk presented

Other

Referral notes

Confirmation

Pharmacist name

Pharmacist contact details
nhs.net email address or telephone number

Save and enter another