

Our Privacy Notice

Organisation

Community Pharmacy Greater Manchester (CPGM) Suite 6 Barlow House, Minshull Street, Manchester M1 3DZ

This notice tells you about the kinds of personal data we may hold on individuals, why we hold it, and how we manage and look after it.

Patients

We may process limited patient health information as part of locally commissioned services carried out by community pharmacies, to assist with:

Payment and Management

- Collating limited health data (no patient names are identified in this data) from community pharmacies and providing this to the commissioner, the person paying for the service, for example NHS England or a local authority;
- We provide such limited health data only to the service commissioner and those identified during the consent process of the service

Community Pharmacies

We process your personal data (as well as your Community Pharmacy Business data), for example, your name, address, contact details and appropriate information for payment of the levy, to:

Represent and support you, as provided by the LPC Constitution

- Providing information to you on, for example, training events, news around matters of interest to contractors, services, regulatory issues, best practice and patient safety.
- Providing your details, as appropriate, to NHS England, NHS Business Services Authority, Primary Care Support England, commissioners of NHS services, Community Pharmacy England, those who assist management of the LPC, and other organisations for mutual support and advice.

We hold your information for as long as advised by the NHS. You have a right to a copy of the information we hold about you without charge. You may seek to correct any inaccurate information.

We process your personal data in the performance of a task in the public interest, for the provision of healthcare and treatment and for health data, for the management of healthcare systems. An appropriate person is responsible for the confidentiality of your health data. You may object to us holding your information.

You may also lodge a complaint with us using the contact details below or escalate further if you are not satisfied with the response via

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Please ask if you want more information.

Contact us

Email: enquiries@cpgm.org.uk

Telephone: 0161 228 6163