

Dear GM GP Practice

Please can I advise you that it appears that some pharmacies are unable to access the PharmOutcomes platform to action any referrals you may have sent yesterday evening or this morning.

This issue is **NOT** affecting all Pharmacies in GM, therefore the pharmacy that you would normally refer to may still be able to access your referrals.

Can I therefore ask before send any referrals today, can you please speak to the pharmacy to ensure that they are able to access your referrals via PharmOutcomes. Pharmacies have also been asked to contact GP practices directly.

Kind regards
Diane

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