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Oldham Locality Antiviral Stock Arrangements – 2023/24

Oldham locality has commissioned 9 pharmacies across the borough to hold a range of antiviral medicines for influenza outbreaks. 8 of the pharmacies hold the following stock:

Antiviral stock levels per pharmacy are shown in the table below - except Jhoots (previously Lloyds) at the Integrated Care Centre

Antivirals	Per Pack	Quantities held (courses)
Tamiflu (Oseltamivir) 75mg caps	10	X20
Tamiflu (Oseltamivir) 45mg caps	10	X12
Tamiflu (Oseltamivir) 30mg caps	10	X12
Tamiflu (Oseltamivir) 6mg/mL suspension	65	X2
Relenza (Zanamivir) 5mg inhalation powder	20	X2

Additionally the **Jhoots Pharmacy (previously Lloyds) at the Integrated Care Centre (ICC)** holds the following stock:

Relenza (Zanamivir) 5mg	12 Inhalers
Tamiflu (Oseltamivir) 6mg/ml	10 bottles
Tamiflu (Oseltamivir) 75mg	149 courses
Tamiflu (Oseltamivir) 45mg	110 courses
Tamiflu (Oseltamivir) 30mg	110 courses

Access at each pharmacy is via **normal opening hours** which are listed on Appendix 1.

There is also additional stock that is currently held at Go To Doc at New Century House, Progress Way, Off Windmill lane, Denton, M34 2GP. This can be accessed though Go To Doc and consists of:

Tamiflu (Oseltamivir) 75mg	50 courses
Tamiflu (Oseltamivir) 30mg	50 courses
Relenza (Zanamivir) 5mg	50 Inhalers

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Out-of-hours access

Coverage between all the pharmacies is typically from:

7:00 to 22:30 on Mondays to Fridays

7:00 to 21:00 on Saturdays

8.00 to 20:00 on Sundays

Please see Appendix 1 for individual pharmacy opening times

Outside these hours the Go To Doc stock at Denton can be accessed if needed.

Pharmacies will need advanced notice of large prescription quantities

'Out of Season' Arrangements

The period of time before the Chief Medical Officer's letter is issued allowing prescribing of antivirals on NHS FP10 prescriptions is known as being 'Out of Season'

If influenza is diagnosed 'out of season' involving a local outbreak in an 'at risk group' such as in a care home, residential or nursing home, a prescriber may wish to prescribe antiviral medication. 'Out of season' use of FP10s is not allowed and so it is undertaken on a Patient Specific Direction (PSD). The templates for PSDs are found in appendix 2 and 3.

The following points should be borne in mind:

Guidance for Prescribers:

1. The pharmacies, apart from the Jhoots Pharmacy (previously Lloyds) at the ICC, have relatively small numbers of treatments stocked in anticipation, see stock levels above.
2. A single Care Home PSD should contain no more than 20 patients at a time. For additional patients, a new Care Home PSD should be created so they can be taken to different pharmacies to prevent delay of waiting for additional stock.
3. Both PSDs require the dose to be written in mg, with the strength of the preparation not being required to allow pharmacies to use up the stock they have available – e.g. for Tamiflu, pharmacies will have flexibility to use 30mg tablets and 45mg tablets to make 75mg dose if needed.

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4. The templates for the PSDs for individuals and groups of patients are found in appendix 2 and 3 respectively.
5. The PSDs can be written for both patients and nursing home staff registered inside and outside of the Oldham locality.
6. GP practices should only be contacted to write individual PSDs during normal working hours. Go to Doc should be contacted for individual PSDs during out of hours only and all Group PSDs regardless of whether it is during normal working hours or not.
7. The PSDs are formatted so it can be typed or handwritten. Please note the prescribers signature section must be signed in ink to conform to the legal requirements for prescriptions. Therefore, if a digital PSD is emailed to the pharmacy, the physical document must be sent to the pharmacy in an appropriate manner within 72 hours.
8. If a care home PSD contains patients needing different formulations, doses or durations of antivirals, please consider separating these patients clearly on the form to make it easier to spot for the pharmacy team. A separate PSD will be needed for different medications, one for Tamiflu and one for Relenza. Please see BNF or SPCs for specific doses and duration regarding all patients especially when regarding weight and kidney impairment.
9. Practice staff should be made aware that high risk patients with influenza symptoms should be assessed on the same day and treatment must be started within 48 hours of onset.

Guidance for care home, residential and nursing team:

1. Please note Go to Doc can prescribe antivirals for both patients and vulnerable staff at the care home who are registered outside of the Oldham locality. However, they will not have access to the patient's current medical record, please ensure the individual or representative is aware of the patient's current medical record to help avoid delay in treatment, Go to Doc can be contacted for further advice. Alternatively, the patient can follow their locality's antiviral out of season policy.
2. Contact one of the nine designated pharmacies using the designated phone number to inform the pharmacy of the number of patients affected and number of antivirals needed. This is to ensure that the pharmacy has the available stock. The list of pharmacies can be found in Appendix A.

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3. During working hours if only one patient is needing antiviral treatment, contact the patient's GP practice to arrange an assessment and an individual PSD to be written. If more than one patient is affected, contact Go to Doc to arrange an assessment and a group PSD to be written.
4. During bank holidays, weekends and out of hours (after 5pm) – Contact Go to Doc, regardless of whether the PSD is for an individual case or group.
5. Please liaise with the prescriber to ensure they are aware of the pharmacy you have contacted and whether the physical PSD will need to be collected or if it will be posted to the pharmacy. The PSD can be emailed to the pharmacy beforehand to avoid delay in dispensing, however legally a physical prescription signed in ink must be given within 72 hours.
6. If the PSD is to be emailed to the pharmacy please contact the pharmacy to confirm receipt and ensure the dispensing process has started.
7. If there are more than 20 patients to be treated then multiple group PSD documents should be used – these may need to be taken to separate pharmacies to ensure rapid dispensing.
8. The care home staff are responsible for collecting antiviral medicines from the pharmacy when ready. The pharmacy is not responsible for delivering the medicines.

Guidance for Pharmacies

1. The care home should give enough notice to the pharmacy to allow them to prepare the items ahead of collection.
2. The 75mg dose of Tamiflu can be made up with a combination of 30mg and 45mg capsules if unable to fulfil the PSD with 75mg capsules alone. If this is the case, please state on dispensing label to be taken with 30mg/45mg capsule to make a total dose of 75mg and please inform the care home staff to ensure the full dose is given to the patient.
3. If supplying the liquid formulation, please include dose in mLs. As this item is a special container please give enough full bottles to complete the course for the patient with a note to discard remainder once course is complete.
4. Please direct any queries back to the prescriber as soon as possible to avoid delay in treatment.

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5. Please check the pharmacies NHS email regularly to see if a PSD has been emailed to you, to speed up the process and avoid delay in the patient's treatment.
6. A physical PSD signed in ink should be sent to the pharmacy to conform with prescribing legal requirements, if this is not received, please contact the relevant prescribing organisation to chase up.
7. The stock should be replenished to the agreed stock levels after each dispensing and the Oldham locality informed of the cost of this for reimbursement – please see point 8 below. Please ensure all the stock is kept together at one location to prevent confusion with the pharmacies own stock.
8. The pharmacy will be reimbursed for the dispensing fees at the standard NHS rates for dispensing when dispensing antivirals against the Oldham Antiviral PSD. They will also be reimbursed for the cost of the stock as it is replenished. The out of season pharmacy claims form should be used for these fees and sent to the Oldham locality medicines optimisation team via the email address: gmicb-old.medicinesoptimisationenquiries@nhs.net. Please send forms for reimbursement of stock and dispensing fees at the end of the month.
9. If any of the stock is used for FP10 prescriptions they must be replenished by the pharmacy directly, as the NHSBSA will already reimburse the cost to pharmacy from the prescription.
10. Please isolate any expired stock and contact the Oldham locality medicines optimisation team via the email address gmicb-old.medicinesoptimisationenquiries@nhs.net. To arrange plans for replenishing stock and reimbursement.
11. Stock checks will be conducted around March (end of flu season) and September (beginning of flu season).
12. Please note the PSD is for the supply and retention of the brands Tamiflu and Relenza. Reimbursement for stock will be based on cost of these brands. If there are any issues obtaining these brands please contact the Oldham locality medicines optimisation team via the email address: gmicb-old.medicinesoptimisationenquiries@nhs.net.
13. Appendix 4 contains a template that can be used to submit claims. A form does not have to be submitted if no PSDs were completed within the month.

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14. The PSD document must be retained in the pharmacy for the period of time in line with local and national guidance and legislation – currently a minimum of two years as per private prescription requirements.

Use of Antivirals 'In Season'

Standard NHS prescriptions, FP10s, will be issued for all patients. These will be submitted for payment to the NHSBSA.

There is no requirement to inform the Oldham locality of this activity as the NHSBSA will reimburse the pharmacy for the stock used and pay the dispensing fee.

The pharmacy will need to replace any stock used and replenish the stock to the agreed levels.

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Appendix 1: Pharmacy Opening Times – Correct as of October 2023

NAME and Address	TEL / FAX / Email	OPENING HOURS
BOOTS UK LTD 6 Elk Mill Central Park Broadway Royton Oldham OL2 5HX	Tel 0161 652 1620 Email pharmacy.fx611@nhs.net	MON 09:00 – 19:00 TUE 09:00 – 19:00 WED 09:00 – 19:00 THU 09:00 – 19:00 FRI 09:00 – 19:00 SAT 09:00 – 19:00 SUN 11:00 – 16:00
FOCUS PHARMACY The Keppel Building Ashton Road West Off Oldham Road Failsworth Manchester M35 0AD	Tel 0161 682 6035 Email pharmacy.fl059@nhs.net	MON 08.30 – 18.30 TUE 08.30 – 18.30 WED 08.30 – 18.30 THU 08.30 - 18:30 FRI 08.30 – 18.30 SAT 09.00 – 17.00 SUN CLOSED
Jhoots PHARMACY (Previously Lloyds) Oldham ICC New Radcliffe Street Oldham OL1 1NL	Tel 0161 528 9612	MON 08:30 – 18:00 TUE 08:30 – 18:00 WED 08:30 – 18:00 THU 08:30 – 18:00 FRI 08:30 – 18:00 SAT 09:00 – 17:30 SUN 10:00 – 16:00
Oldham Late Night Pharmacy 87-89 Lees Road, Oldham, Greater Manchester, OL4 1JW	Tel/Fax 0161 652 2221 Email pharmacy.fdv91@nhs.net	MON 09:00 – 21:00 TUE 09:00 – 21:00 WED 09:00 – 21:00 THU 09:00 – 21:00 FRI 09:00 – 21:00 SAT 17:00 – 21:00 SUN 10:00 - 20:00
OUR PHARMACY Hopwood House Vineyard Lees Road Oldham OL4 1JN	Tel 0161 624 5101 Email pharmacy.fjf58@nhs.net	MON 07:00 – 22:30 TUE 07:00 – 22:30 WED 07:00 – 22:30 THU 07:00 – 22:30 FRI 07:00 – 22:30 SAT 07:00 – 20:30 SUN 08:00 – 17:00
Seemed Pharmacy 165 Waterloo Street , Oldham, OL4 1EN	Tel 0161 620 7100 Email pharmacy.fp837@nhs.net	MON 09:00 – 13:00 14:00 -19:00 TUE 09:00 – 13:00 14:00 -19:00 WED 09:00 – 13:00 14:00 -19:00

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		<p>THU 09:00 – 13:00 14:00 -19:00 FRI 09:00 – 13:00 14:00 -19:00 SAT 09:00 – 12:00 SUN Closed</p>
<p>STRACHAN'S CHEMIST 7 New Street Uppermill OL3 6AU</p>	<p>Tel 01457 820228 Email pharmacy.fhe42@nhs.net</p>	<p>MON 08:45 – 18:30 TUE 08:45 – 18:30 WED 08:45 – 18:30 THU 08:45 – 18:30 FRI 08:45 – 18:30 SAT 09:00 – 13:00 SUN Closed</p>
<p>TESCO PHARMACY Featherstall Road North Oldham OL9 6BW</p>	<p>Tel 0161 602 8925 Email pharmacy.fw694@nhs.net</p>	<p>MON 09:00 – 21:00 TUE 09:00 – 21:00 WED 09:00 – 21:00 THU 09:00 – 21:00 FRI 09:00 – 21:00 SAT 09:00 – 21:00 SUN 11:00 – 17:00</p>
<p>Well Pharmacy 38 / 40 Market Square Royton Oldham OL2 5QD</p>	<p>Tel 0161 624 4104 Email pharmacy.fgc21@nhs.net</p>	<p>MON 08:30 - 17:30 TUE 08:30 - 17:30 WED 08:30 - 17:30 THU 08:30 - 17:30 FRI 08:30 - 17:30 SAT CLOSED SUN CLOSED</p>

Appendix 2 – The PSD Template for Care Homes



Out of Season PSD
care homes flu PSD 21

Appendix 3 – The PSD Template for Individuals



Out of Season PSD
Individual flu PSD 202

Appendix 4 – Template for pharmacy reimbursement



Out Of Season
Pharmacy claims forr