

## Coming soon: Community Pharmacies in Greater Manchester - access to the GM Care Record

Community Pharmacy providers across Greater Manchester will soon be able to access a patient's full medical record via the GM Care Record via PharmOutcomes, improving the quality and safety of care provided to patients in the community in the summer of 2024.

Community Pharmacy Provide Board have worked with the GM ICB and Health Innovation Manchester to access funding for Community Pharmacy digital development in GM.

Access to the GM Care Record will support NHS England's national [Pharmacy First initiative](#) and [NHS Community Pharmacy Independent Prescribing Pathfinder Programme](#).

**Action for contractors: The GMCR is expected to go live in the early summer and therefore we are requesting contractors to complete three simple steps to ensure you can access the GMCR record when it goes live. These are outlined below.**

### What is the GM Care Record?

The GM Care Record pulls together vital information from health and social care to give a full picture of each patient's care.

### How does access to the GM Care Record benefit pharmacists and their patients?

Accessible via the pharmacy Patient Medical Record system, the GM Care Record provides pharmacists and patients with the following benefits:

- **Improved patient care:** pharmacists can make more informed decisions about prescribed medications
- **Improved medication safety:** pharmacists can identify potential drug interactions and contraindications, minimising risk of adverse drug reactions
- **Increased efficiency:** medications can be dispensed quickly and accurately, reducing pressures on pharmacists and GP practices
- **Increased patient satisfaction:** Patients will feel reassured knowing their pharmacist has full visibility of their care
- **Increased communication:** Continuity of care is improved through improved contact with health and care teams involved in a patient's care
- **Accessing data securely and confidentiality:** The GM Care Record is protected from unauthorised access and complies with all relevant laws and regulations.

## How can community pharmacies set up access to the GM Care Record?

To set up access to the GM Care Record and access a demo video visit: [Community Pharmacy Access to the GM Care Record - Resources for Pharmacists](#)

### How to gain access to the GM Care Record

There are 3 simple steps to follow to gain access to the GM Care Record

#### Step 1

Supply the IP address for each pharmacy to ensure that each pharmacy's IP address is not blacklisted for access.

[Click here to submit your IP address](#)

*If you are unsure of your IP address, you can find it in Windows:*

- *Select Start > Settings > Network & internet > Wi-Fi and then select the Wi-Fi network you're connected to.*
- *Under Properties, look for your IP address listed next to the IPv4 address.*

#### Step 2

Ask your Data Protection Officer to complete the onboarding form to comply with data management requirements.

[Click here to complete the onboarding form](#)

#### Step 3

Your Data Protection Officer will also need to download and sign the Data Sharing Agreement, then email to our Information Governance team at [IG@healthinnovationmanchester.com](mailto:IG@healthinnovationmanchester.com).

[Click here to access the Data Sharing Agreement](#)

For more information, you can contact: [info@healthinnovationmanchester.com](mailto:info@healthinnovationmanchester.com) or [Luvjit@cpgm.org.uk](mailto:Luvjit@cpgm.org.uk)

If you wish to speak to a member of the team or have any queries about the GMCR or technical queries please contact:

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Best Wishes,

*Luvjit Kandula*