

Bolton

Governance and Safety, Bolton – NHS GM, Lever Chambers 27 Ashburner Street
Bolton, BL1 1SQ

Email: gmicb-bol.pals@nhs.net

Call: 01204 462 022 01204 462 023

Bury

For informal enquiries, please contact our Patient Advice and Liaison Service team
for advice, support and information, on **0161 253 5959** (8.45am until 5pm

Monday to Friday, excluding bank holidays)

Complaints, Bury – NHS GM, Townside Primary Care Centre, 1 Knowsley Place,
Knowsley Street,

Bury, BL9 0SN

Email: gmicb-bu.burypatientservices@nhs.net

Call: 0161 271 3110 for complaints 0161 253 5959 for informal patient advice,
support and information

Heywood, Middleton and Rochdale

Patient Services Heywood, Middleton and Rochdale – NHS GM, PO Box 100,
Rochdale, OL16 9NP

Email: gmicb-hmr.complaints@nhs.net

Call: **01706 672 549**

Manchester

Complaints, Manchester – NHS GM, Manchester Feedback and Complaints
Service PO Box 532 Town Hall Manchester, M60 2LA

Email: nhscomplaints@manchester.gov.uk

Call: **0161 953 8388**

Oldham

Complaints, Oldham – NHS GM, Civic Centre West Street Oldham, OL1 1UT

Email: gmicb-old.customercare@nhs.net

Call: **07966 746 117**

Salford

Salford Patient Services – NHS GM, Civic Centre Chorley Road Swinton, M27 5AW

Email: gmicb-sal.patientservices@nhs.net

Call: **0161 779 8800**

Stockport

Complaints, Stockport – NHS GM, 1st Floor, Stopford House Piccadilly Stockport
SK1 3XE

Email:

Gmicb-sto.contactus@nhs.net

Call: 0161 426 9900, Option 1 07393 798 116

Tameside

Complaints, Tameside – NHS GM, Headquarters, Tameside One, Market Place,
Ashton-under-Lyne, Tameside, OL6 6BH

Email: gmicb-tameside.customercare@nhs.net

Call: **0161 342 5500**

Trafford Patient Experience Matters Trafford – NHS GM, Trafford Town Hall,
Talbot Road, Stretford, M32 0TH

Email: gmicb-tr.patientexperience.trafford@nhs.net

Call: 0161 873 9577 – for complaints 0161 873 9634 – for informal patient advice,
support and information

Wigan

Complaints, Wigan – NHS GM, Wigan Life Centre, College Avenue, Wigan, WN1
1NJ

Email: gmicb-wb.complaints@nhs.net

Call: **01942 482711**