



TELEPHONE INTERPRETING QUICK GUIDE

ALWAYS HERE TO HELP!

1

Call our telephone
interpreting line on
01494 855 331

2

Enter your unique six
digit PIN followed by #

3

Enter the three digit
language code from the
list below and press 1 to
confirm.

4

Press 1 to speak to any
interpreter or if you
know the PIN of a
specific interpreter,
press 4 and enter their
PIN.

5

Once connected, you
can join other
participants to the call
by pressing 9 and
dialling their number.

If you need help, press # to speak with an operator.



LIST OF OUR LANGUAGES

ALWAYS HERE TO HELP!

Language	Code	Language	Code	Language	Code	Language	Code
Akan	152	Fula	062	Latvian	079	Serbian	108
Albanian	065	Fulani	083	Lingala	026	Slovak	018
Amharic	004	Georgian	080	Lithuanian	020	Somali	063
Arabic	013	German	002	Luganda	010	Spanish	038
Armenian	035	Greek	027	Macedonian	031	Swahili	041
Azeri	006	Gujurati	084	Malayalam	123	Swedish	042
Bambara	087	Hausa	121	Mandingo	053	Sylheti	111
Belarusian	037	Hebrew	147	Mirpuri	101	Tagalog	149
Bengali	067	Hindi	032	Moldovan	073	Taiwanese	102
Berber	135	Hindko	167	Mongolian	138	Tamil	051
Bosnian	100	Hungarian	019	Nepalese	030	Telugu	125
Bravanese	140	Indebele	049	Oromo	090	Thai	120
Bulgarian	040	Indonesian	129	Pahari	052	Tigre	036
Chinese Cantonese	061	Italian	008	Pashto	015	Tigrinya	022
Chinese Mandarin	046	Japanese	122	Patwa	107	Turkish	066
Creole	105	Kikongo	096	Polish	075	Twi	148
Croatian	106	Kinyarwanda	058	Portuguese	077	Ukrainian	060
Czech	024	Kirundi	054	Punjabi	033	Urdu	014
Dari	043	Korean	071	Romanian	029	Vietnamese	034
Dutch	104	Krio	011	Russian	074	Wolof	057
Farsi	012	Kurdish Bahdini	021	Serbo-Croat	081	Yoruba	132
Flemish	103	Kurdish Kurmanji	059	Shona	134	Xhosa	094
French	048	Kurdish Sorani	025	Sinhalese	016	Zulu	028

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If the language you require is not listed, please contact our language team on 01494 796030 or email languages@silent-sounds.co.uk for further assistance.