

Community Pharmacy: Your local health partner

Trusted, accessible and embedded in local communities. Working together as part of your neighbourhood team.



Why community pharmacy matters

Community pharmacies are:

- ✓ On your doorstep
- ✓ Often open longer hours than other services
- ✓ No appointment needed
- ✓ Staffed by people living in the community
- ✓ A trusted first place to go

We help people stay well, get support early and connect to the right care

The Ask for Neighbourhoods

- ✓ Include us as core partner
- ✓ Enable communication & escalation routes
- ✓ Use pharmacy insight to inform your plans



1. The local lighthouse



- Easy to access, close to home
- Walk in for advice and support
- See familiar healthcare professionals
- Offer help when something doesn't feel right

We are often the first stop for health concerns

2. We know our communities



- We see patients and families regularly
- We notice changes early e.g. medication adherence, social isolation
- We understand local needs
- We build trusted relationships

This helps us spot problems sooner and offer the right support

3. Advice, education & signposting



- We provide clear, simple health advice
- We support patients to manage acute and long-term conditions
- We provide help with medicines
- We connect people to other support

We help people find the right help more easily

4. Prevention and early action



- We help keep people well through: vaccinations; blood pressure checks; new medicine support; healthy lifestyle and self-care advice
- We can reach hard to reach communities

Preventing illness reduces pressure on the wider system

5. Clinical care in the community



- Delivering safe, patient-centred care
- Highly trained pharmacy teams
- Delivery of services such as: New Medicine Service (NMS); Hypertension case-finding; Pharmacy First
- Improving medicines safety

We improve outcomes and reduce avoidable demand elsewhere

6. A willing and engaged partner



- We are ready to:
 - Share insight and local knowledge
 - Work with GPs & community services
 - Align activity to neighbourhood priorities
 - Help reduce health inequalities

Community pharmacy wants to do more, together

One neighbourhood, one team. Better health for all.