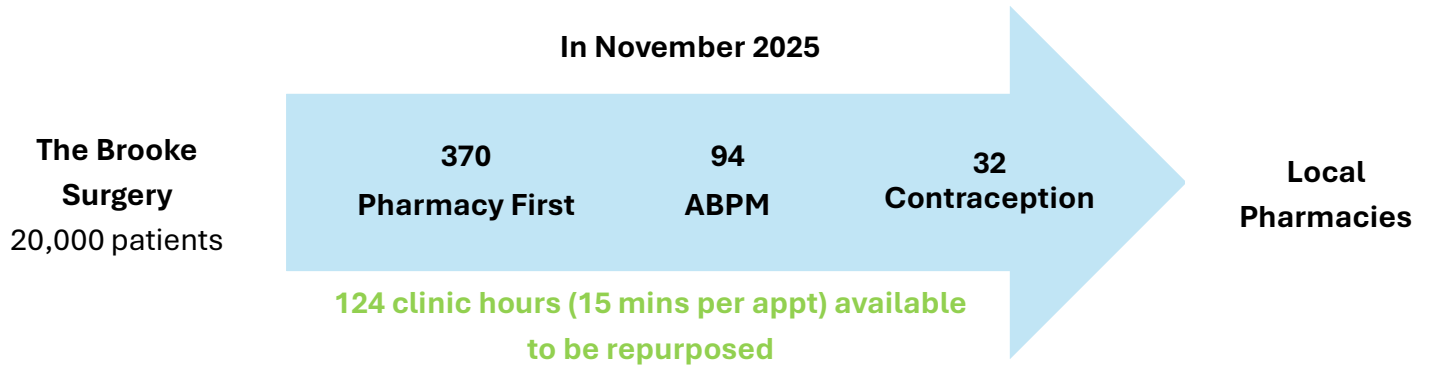


Utilising Pharmacy Services in General Practice

The Brooke Surgery Case Study



“Start utilising pharmacy services, it will change your practice if you do it right”

How did you build such strong local relationships with your pharmacies?

- Teams channel – Allows for real time response where triage clinicians can respond promptly to any queries the pharmacy may have during the consult → Prevents escalation back to practice

How do you promote the pharmacy services to your patients/ within your practice?

- Extensive internal training – Use of CPGM, NHS GM and CPE resources to all triaging staff
- Discuss pharmacy services available in internal meetings
- Promote on our Facebook page

How does this collaboration benefit you?

- Utilises NHS funded services
- Allows us to repurpose internal appointments to free up clinician’s time to see other patients

What are the three pharmacy services you can refer patients to?

Pharmacy First

- Minor illness - >1 yrs
- Clinical pathways
 - Sinusitis
 - Sore throat,
 - Otitis media
 - Infected insect bite
 - Impetigo
 - Shingles
 - Uncomplicated UTI

ABPM

- You can refer any adult patient, with or without a hypertension diagnosis to receive an ABPM at the pharmacy.
- Minimum of 14 readings taken during the patients waking hours.

Pharmacy Contraception Service

- Can offer initiation and ongoing supply of the oral contraception pill and emergency hormonal contraception.
- No minimum age (Fraser competent).
- Maximum age:
 - COC: 49 years
 - POP: 54 years