

Understanding your FP34

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Community Pharmacy England Regional Representative
CPGM Board Member

23rd June 2026



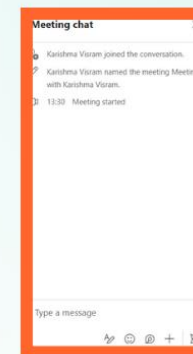
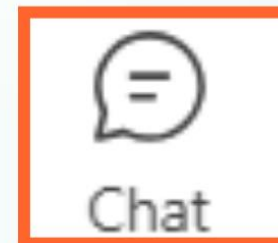
Housekeeping rules

Please mute
yourself until
the Q&A
session



We want to hear from you

Please send us your questions or
comments via the chat function



Why Relationships Matter: Annual Networking Event

 **Date:** Sunday 12th July @ 9:45am - 4:30pm

 **Venue:** etc. venues Manchester, 11 Portland Street

Learning how to build strong professional relationships has never been more important. This FREE event is your chance to strengthen connections, share ideas and learn how neighbourhood working can help grow service and unlock future opportunities.

What to expect on the day:

-  Building relationships that pay: An interactive workshop
-  How to build great relationships: Practical insights and strategies
-  How to run a successful Vaccination service: Real world examples of partnerships
-  Meet our team + hear about our previous year's work (AGM) and future plans

 **Snacks, lunch and refreshments will be provided**

Scan the QR code to secure your place



CPGM Connect September Conference



Date: Sunday 27th September



Venue: Central Manchester TBC

Join us for the CPGM September Conference for a day of learning, networking, and professional development.

What to expect on the day – Topics include:

- Clinical Workshops
- Private Services
- Conflict Resolution
- Independent Prescribing
- Understanding Business Finance
- Panel Discussion
 - And much more...

CPGM 
Connect 

CPE Roadshow

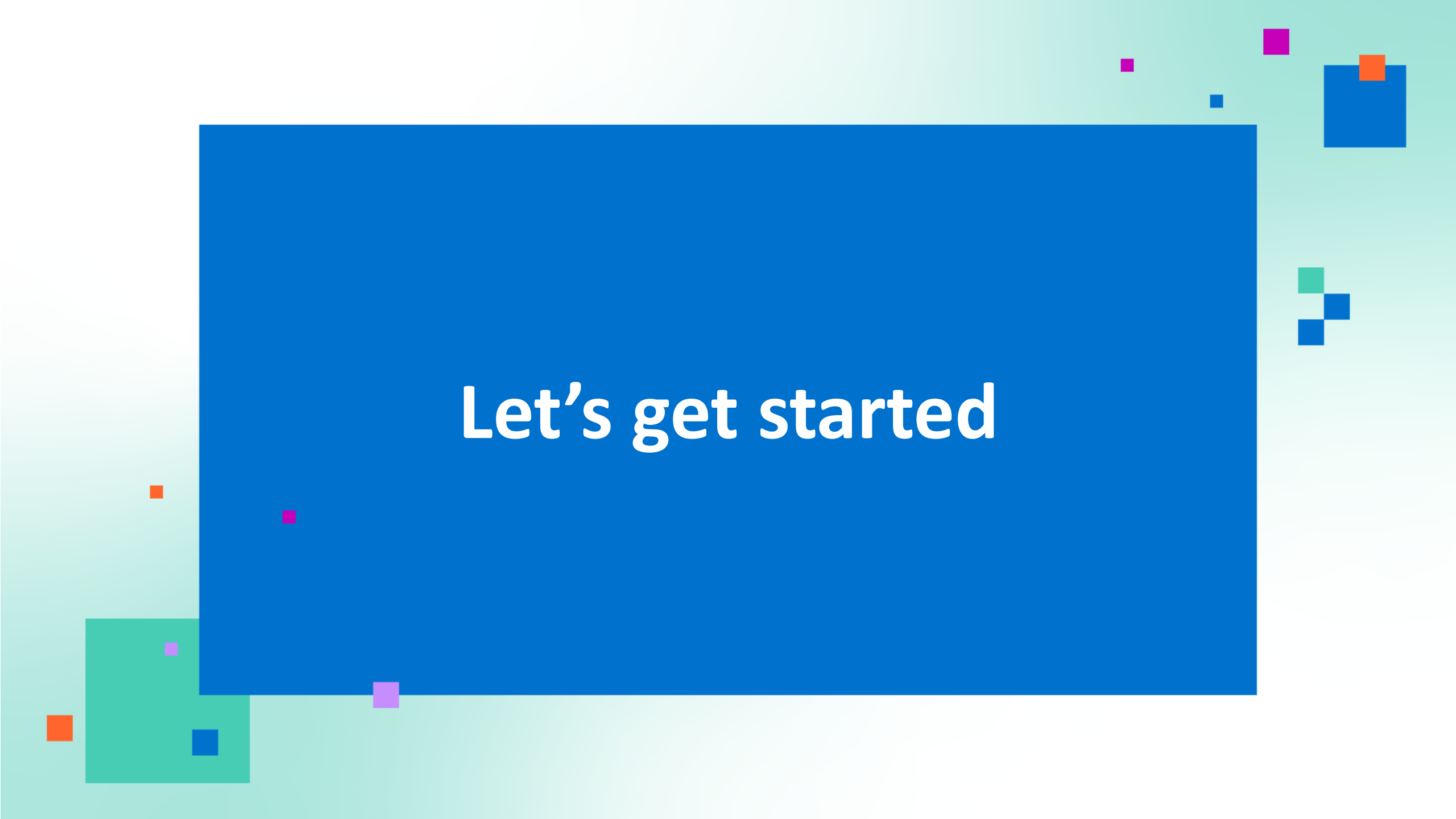
Join the Community Pharmacy England's Regional Roadshow
on **Wednesday 1 July, 7:30pm–9:30pm** at the **Mercure Haydock Hotel**

Why attend?

- Learn what the **2026/27 CPCF** means for your pharmacy
- Share your views and help shape CPE's priorities
- Put your questions directly to the CPE Executive Leadership Team and Committee Members
- Network with pharmacy owners and teams from across the region
- **Free to attend** for pharmacy owners and team members, with a hot buffet and refreshments available from 6:45pm

Scan the QR Code to book your
place



The background features a large, solid blue rectangle in the center. Surrounding this rectangle are several smaller squares in various colors, including orange, pink, purple, teal, and light blue, scattered across the white background. The text "Let's get started" is centered within the blue rectangle in a white, sans-serif font.

Let's get started

Are you checking...



- Changes over time
- Average item value
- Expensive item payments
- Prescription switches
- Inputting errors

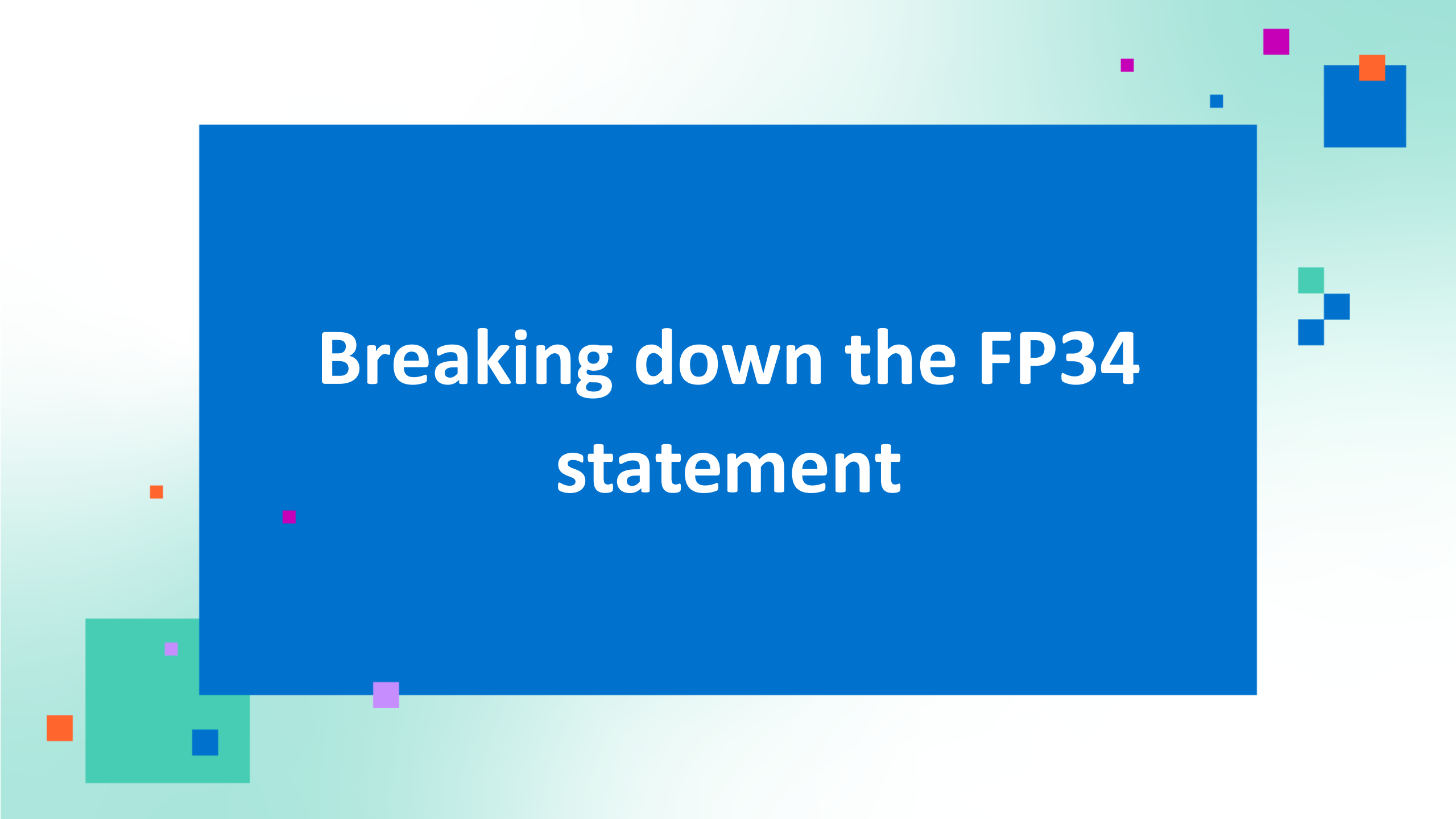
Aims of tonight's webinar

This session will help pharmacy teams better understand the FP34 schedule and what it means for their pharmacy payments and claims

Breaking down the FP34 statement

- Understanding payment information and adjustments
- Identifying common issues and queries
- Using the FP34 to support financial checks and reconciliation
- Improving understanding of pharmacy payment processes

The FP34 isn't just a document to file each month — it's a tool that can help you monitor performance, protect income, and improve cashflow



Breaking down the FP34 statement

Why reviewing your FP34 matters

- Confirms you have been paid correctly
- Protects pharmacy cashflow
- Identifies missed payments
- Reduces risk
- Supports forecasting and budgeting
- Tracks trends over time

The FP34 – Schedule of Payment

The **Schedule of Payments** provides pharmacy contractors with a summary of NHS reimbursement payments and is usually issued **5 working days before the payment date**. It includes:

- A **breakdown of payments** for drugs and appliances supplied on NHS prescriptions
- Information on **fees for additional NHS services**, such as **Advanced Services**
- **Locally authorised payments** from NHS England Local Teams

Submitting on time via MYS is critical and the biggest aid to cash flow

Early advance payment: FP34c submitted via MYS by 5th of the following month

Pharmacy contractors can receive advance payments around day 10–12 of the following month if **submitted through the MYS portal by the 5th day** of the month following dispensing.

Early advance payments are calculated at 100% of the estimated value based on:

- Activity declared on the FP34C (items and certain advanced services)
- The pharmacy's latest available Average Item Value (AIV) – example submitted by 5th June – it is based on May's items and April's AIV
- Less any prescription charges declared on the submission
- The final reconciliation payment date remains unchanged– Paid on the first working day of the month, approximately two months after the FP34C and prescriptions have been submitted for pricing

Example for June Prescriptions

Pharmacy Submits via MYS 5th day	5th Jul 2026
NHSBSA make payment to contractor 4 working days after 5th	9th Jul 2026
Advance for dispensed prescriptions	Jun
Reconciliation payment for June prescriptions	1 st Sept 2026

Later payment (FP34c submitted after 5th and by the 20th of the following month)

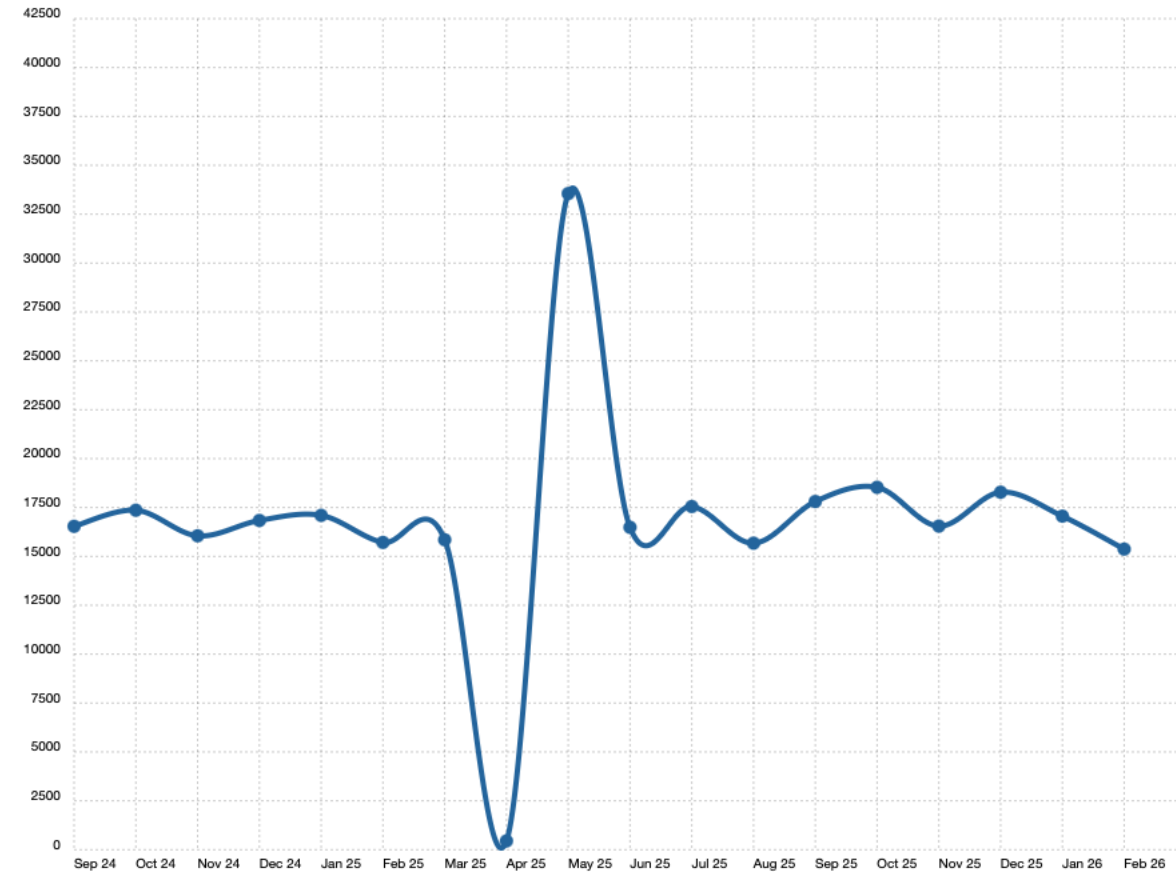
- Contractors who submit their FP34c **after the 5th of the following month** are **not eligible for the earlier advance payment**
- Late submissions will follow the **normal payment timetable**, with advance payments made **on or around the 1st of the month following submission**
- The NHSBSA pays an **estimated 100% advance payment** for prescriptions

Example for June Prescriptions	
Latest submission date to guarantee advance payment	23rd Jul 2026
Advance for dispensed prescriptions	Jun
Pay date for reconciled prescriptions including advances	1 st Sept 2026

No advanced payment (FP34c submitted after the 20th of the following month)

- If the FP34C submission form and prescription bundle is received very late by the NHSBSA (usually after the 20th of each month) contractors will not receive any advance payment but instead will only receive the final reconciliation payment
- Please note an administrative deduction of £25 may apply if a paper prescription bundle is submitted late to the NHSBSA

Example for May Prescriptions	
Submitted	25th June 2026
No advanced payment	-
Pay date for prescriptions	31 st July 2026



How to Access the Schedule of Payments

The monthly Schedule of Payments can be accessed in the following ways:

- **Paper Copy:**
 - Sent by post to the pharmacy contractor's designated address
- **Electronic Options – eschedule:**
 - Contains all the information included in the paper FP34 Schedule of Payments
 - Prescription Item Report (PIR)
- **Information Services Portal (ISP)**
 - The Schedule of Payments and PIR can be viewed online through the ISP

Prescription Item Reports (PIRs)

The PIR is a detailed item-level breakdown of payments for each product supplied against NHS prescriptions and for certain NHS services. Use this report to:

- **View a breakdown of payments** (reimbursement and remuneration) for individual products
- **Reconcile monthly payments** against any claims submitted for NHS prescriptions and for certain NHS services
- **Investigate any payment errors** or discrepancies which may prompt a request for a prescription re-check
- **Identify staff training needs** to help reduce any endorsing / claiming errors

NHS Registered Users Login

E-mail

Password

* Your password will expire after 90 days

[Forgotten your password?](#)

Login

Need to register?

For further information on registration and who is an authorised user click [here](#).

If you are not carrying out an NHS role, a limited view of the data is available via the guest log on.

Guest Login

If you are not carrying out an NHS role, use Guest login to see a limited view of the data

Type the code shown in the picture



Guest Login

[Back to NHS Prescription Services](#)

Information Services Portal

[Home](#) [My Account](#) [Help](#) [Logout](#)



Business Services Authority

Welcome Finn

+ Report

Enter Search Criteria

Search

 [Payment Information](#)

PAYMENT INFORMATION

 Prescription Item Report

 Schedule of Payments

 Supplementary Report

[BNF Code Information](#)

Reports will be bookmarked in their default format.

13
Dec

**Common
Information Reports
will no longer be
published on the ISP**

The Pharmacy
Contract, Prescriber
Details, ...

5
Jun

**Management
Information
Spreadsheet
Reports- Update**

Summary of Payment Schedule

- **Final Net Payment** = Total account – Advance payment recovery + Payment on account + Any other authorised payments
- The **Summary of Payment Amounts** includes:
 - Total value of drugs and appliances dispensed
 - Fees and allowances
 - Prescription charges retained (charges received less refunds)
- Pharmacy owners receive **service advance payments** on the same day as prescription advance payments, provided claims are submitted on time
- It also includes recovery of the **advance payment** previously made for that dispensing month and recovery of service advanced payment

Schedule of Payments



Business Services Authority

For: 7777 PHARMACY LTD
T/A: 7777 PHARMACY
OCS code: F7777

Dispensing Month: Sep 2025

All of the details on your schedule relate to the dispensing month shown with the exception of the advance payment and certain locally authorised payments from your NHS England ICB.

77 ANY STREET
ANY TOWN
ANY CITY
ANY COUNTY
AN77 7AN

Page 21 provides further information.

Net Payment made by NHSBSA 01 Dec 2025 by BACS £ **7,029.88**

SUMMARY OF PAYMENT AMOUNTS

Total of drug and appliance costs

Total of all fees

Total of drug and appliance costs plus fees

Total of charges (including FP57 refunds)

Total of account

Recovery of advance payment

Recovery of advance payment in respect of a late registered batch

Recovery of service fee advance

Balance due in respect of

Payment on account for

Advance payment in respect of a late registered batch

Service fee advance

Total amount authorised by NHSBSA

Total amount authorised by LPP

Total of other amounts authorised

Net payment made by NHSBSA

A breakdown for Total of drug and appliance costs & Total of all fees can be found below under Drug and Appliance Costs & Prescription Fees.

A breakdown for Total of charges can be found on page 3 of the Schedule under Charges & page 6 of the Schedule under Summary of Charges.

Figures as declared on MYS.

Page 21 provides further information.

A breakdown for Total amount authorised by LPP & Total of other amounts authorised can be found on page 3 of the Schedule under Details of Local Amounts Authorised by your ICB and Details of Other Amounts Authorised

Verify that the number of items declared on the FP34C matches dispensing activity and PMR reports.

Discrepancies between declared items and NHSBSA-received items can affect advance and balancing payments, potentially creating cashflow issues

Total of Drugs and Appliances

The **Drug and Appliance Costs** section shows the total value of drugs and appliances priced by the NHSBSA. It includes:

- The value of items subject to **discount deduction** and the discount rate applied
- The value of **zero-discount items**, which are not subject to discount deduction

Other payments, such as

- Out-of-pocket expenses (OOP/XP)
- Consumables – paid for every item
- Container fees are paid for every item – except
 - Special containers
 - OPD supplies

DRUG AND APPLIANCE COSTS

Total of basic prices at standard discount rate

Discount

Total of basic prices at zero discount

Sub total of basic prices

Out of Pocket expenses

Payment for consumables

Payment for containers

PFCP VAT

Contraception VAT

Influenza Vaccination VAT allowance

Total of drug and appliance costs

A breakdown of *Total of basic prices at standard discount rate, Discount & Total of basic prices at zero discount* can be found on page 4 of the Schedule

The discount scale can be found in the Drug Tariff, Part V. Page 22 provides further information

	£	£
Total of basic prices at standard discount rate	49,247.89	
Discount	-4,982.40	
Total of basic prices at zero discount	45,508.75	
Sub total of basic prices		89,774.24
Out of Pocket expenses		40.00
Payment for consumables		133.98
Payment for containers		465.40
PFCP VAT		0.00
Contraception VAT		0.00
Influenza Vaccination VAT allowance		10.53
Total of drug and appliance costs		90,424.15

10805 @ 1.24 p

A breakdown of *Payment for consumables* can be found on page 6 of the Schedule

Payment for containers is paid at a rate of 10p for every prescription supplied (except special containers) where the quantity ordered is outside of the pack size. Drug Tariff Part IV contains further information.

A breakdown of *PFCP VAT, Contraception VAT and Influenza Vaccination VAT allowance* can be found on page 5 of the Schedule

Pharmacy Fees

- The Prescription Fees section provides a breakdown of all fees payable for the month
- This includes:
 - Single Activity Fee (SAF)
 - Fees for
 - unlicensed medicines,
 - Appliances
 - Schedule 2 and 3 Controlled Drugs
 - expensive items
- It also includes payments for: Flu, PF Clinical Pathways, HCF, NMS, LFD, PCS, AURs and Stoma Customisation

PHARMACY FEES

Activity payment	10775 @ 146 p	15,731.50	←	Additional fees under Part IIIA of the Drug Tariff will appear in these lines.
Additional fees	2A unlicensed medicines	60.00	←	
	2B appliances - measured and fitted	0.00	←	
	appliances - home delivery	17.00	←	
	2E controlled drug schedules 2 and 3	465.87	←	
	Methadone payment	76.35	←	
	2F expensive prescription fees	128	576.83	←
	Manually priced		0.00	
Sub total of prescription fees				16,927.55
Other fees	Appliance use reviews carried out at patients home	Advanced Services payments under Part VIC of the Drug Tariff will appear in these lines.	→	0.00
	Appliance use reviews carried out at premises		→	0.00
	Stoma customisation		→	0.00
	New medicine service		→	1,036.00
	Pharmacy First Consultation Fees (PFCP)			646.00
	Pharmacy First Payment (PFCP)	SEP		1,000.00
	Pharmacy First Consultation Cap Adjustment (PFCP)			-102.00
	Contraception Initiation Service Consultation Fees			0.00
	Contraception Ongoing Service Consultation Fees			25.00
	Contraception Emergency Oral Service Consultation Fees			0.00
	Hypertension Clinic Consultation Fees			270.00
	Hypertension ABPM Consultation Fees			457.65
	Influenza Vaccination Consultation Fees			28.74
	Covid Vaccination Consultation Fees			0.00
	Covid Vaccination Out Season Fees			0.00
	Covid Vaccinations Home Bound Fees			0.00
Total of all fees				20,288.94

Advanced Services payments
under Part VIC of the Drug
Tariff will appear in these lines.

Further information
can be found on
pages 3 and 7 of the
Schedule

Charges & other authorised amounts

- **The Charges section provides a breakdown of prescription charge deductions. It shows:**
 - The number of prescription charges deducted and rate
 - The value of FP57 refunds

These figures are used to calculate the final amount deducted from the contractor's payment by the NHSBSA

- The breakdown of payments approved by the local NHS England area team (Greater Manchester)
 - Minor Ailments Service & the Minor Eye Condition Service – Local Scheme 1
 - Palliative Care Service – Local Scheme 8
 - CMDU Service – Local Scheme 23
 - LPC levy
- Other authorised amounts **covers payments for:**
 - A range of pharmacy services
 - Pharmacy Access Scheme (PhAS) payments for eligible pharmacies
 - Recovery of Early Payment on Account offsets the advance payment received earlier in the month, preventing duplicate payment
 - Foundation Trainee Pharmacist Training grants (where applicable)

CHARGES		£
Collected charges	A breakdown can be found on page 6 of the Schedule under <i>Summary of Charges</i> .	-3,861.00
FP57 refunds		0.00
Total of charges (including FP57 refunds)		-3,861.00

DETAILS OF LOCAL AMOUNTS AUTHORISED BY ANY ICB		£
Local Scheme 1		91.56
LPC - Statutory Levy		-169.31
Total amount authorised by LPP		-77.75

DETAILS OF OTHER AMOUNTS AUTHORISED		£
Adjustment - Drugs		11.80
Discharge Med Review Fee		210.00
Recovery of early payment on account		-113,469.25
LFD Eligible Patient Service Fee		9.84
LFD Eligible Patient Test Cost		8.40
PF UMS & MI Reimbursement Payment	Payments for Pharmacy First Urgent Medicine and Minor Illness claims.	443.58
PF UMS & MI Remuneration Payment	Payments in relation to Pharmacy First Clinical Pathways can be found on page 2 of the Schedule under <i>Pharmacy Fees</i>	503.00
PF UMS & MI Charges Deducted		-29.70
Total of other amounts authorised		-112,312.33

Pharmacy Data

PHARMACY DATA

Total prescription forms received	5502
Total electronic prescription forms received	5311
Total electronic prescription items received	10392
Prescription items at zero discount rate, for which a fee is paid	1348
Prescription items at standard discount rate, for which a fee is paid	9427
Total of prescription items, for which a fee is paid	10775
Average item value	9.93
Referred back prescription items	6
Referred back prescription forms	0
FP57 forms declared	0
Appliance use reviews carried out at patients home declared	0
Appliance use reviews carried out at premises declared	0
New medicine services undertaken	74
New medicine service items	10539
Pharmacy First Consultations (PFCP)	38
Pharmacy First Items supplied (PFCP)	30
Pharmacy First Consultation Cap (PFCP)	32
Contraception Initiation Service Consultations	0
Contraception Ongoing Service Consultations	1
Contraception Emergency Oral Consultations	0
Total Contraception Service Items Supplied	1
Hypertension Clinic Consultations	27
Hypertension ABPM Consultations	9
Influenza Vaccination Consultations/Items	3
Covid Vaccination Consultations/Items	0
Covid Vaccinations Home Bound Consultations/Items	0
Covid Vaccination Out Season Consultations/Items	0

Any EPS forms and items received and processed will appear here.

Information declared on MYS for the relevant dispensing month.

The cap for Pharmacy First Clinical Pathways Consultations per month

The number of Contraception Service Initiation, Ongoing and Emergency Consultations and Contraception Service Items supplied.

The number of Hypertension Clinic and Hypertension ABPM Consultations

The number of Influenza Vaccination Consultations/Items, Covid Vaccination Consultations/Items, Covid Home Bound and Covid Out of Season Consultations/Items

This is the count of physical items prescribed rather than the total number of fees paid.

The number of Pharmacy First Clinical Pathways Consultations and Pharmacy First Clinical Pathways Items supplied.

A breakdown of the Pharmacy First Consultations (PFCP) can be found on page 7 of the Schedule

This section includes:

- A summary of all EPS and paper prescriptions received by NHSBSA
- The Average Item Value (AIV)
- Details of any referred-back prescription forms and items

Average Item Value (AIV)

- Calculated from the total cost of drugs and appliances (including applicable fees), less other fees divided by the total number of eligible items supplied, including:
 - Prescription items with a paid fee
 - Pharmacy First items
 - Contraception Service items
 - Flu Vaccination consultation/vaccination items

$$AIV = \frac{\text{Total Drug \& Appliance costs} + \text{Applicable fee} - \text{other fees}}{\text{Total Number of Eligible Items}}$$

Factors affecting Average Item Value (AIV)

Factor	Possible Actions
Branded medicine price changes	Keep abreast of changes and reimbursement updates; adjust forecasting
A change to the profile of drugs dispensed	Review the mix of drugs dispensed compared with previous periods to identify shifts from higher-value to lower-value medicines (or vice versa)
Local deprescribing initiatives	Monitor prescribing trends, understand local commissioning plans, adjust forecasts and budgeting accordingly
Patent expiry of high-volume/high-cost drugs	Track major patent expiries, model expected AIV reductions, update business forecasts
Winter vaccinations	Increased AIV for January & February followed by a drop
Increasing drug prices	Monitor impact and AIV

Example:

10,000 items/month
AIV drops from £10.50 to £10.00

Result:

£5,000 reduction in
estimated advance
payment

Factors affecting Average Item Value (AIV)

Factor	Possible Actions
Prescribers requesting fewer expensive items	Engage with local prescribers to understand prescribing changes, monitor monthly dispensing patterns, identify whether changes are temporary or permanent
Unusually high number of expensive items in a month	Flag as an exceptional month when analysing trends Use longer-term averages rather than relying on a single month's AIV
Pharmacy opening/closing or GP practice relocation	Assess impact on prescription volume, undertake local marketing, strengthen relationships with nearby surgeries and patients, review service offering
Change from 28-day to 56-day prescribing (or vice versa)	Monitor impact on item count and AIV, discuss trends with local practices where appropriate, ensure business planning reflects changing prescription durations

Top Tip

Read the CPGM newsletters for details of any planned branded switches or deprescribing initiatives to ensure you aren't left with excess stock

AIV March 2025-February 2026

Date	Ingredient	Discount	Reimbursement	Cost of Fees	Container	AIV
Feb-26	£8.26	£0.39	£7.87	£1.72	£0.04	£9.62
Jan-26	£8.22	£0.40	£7.82	£1.70	£0.04	£9.56
Dec-25	£8.24	£0.43	£7.81	£1.70	£0.04	£9.55
Nov-25	£8.29	£0.44	£7.84	£1.70	£0.04	£9.58
Oct-25	£8.26	£0.44	£7.82	£1.69	£0.04	£9.54
Sep-25	£8.59	£0.51	£8.09	£1.69	£0.04	£9.81
Aug-25	£8.22	£0.47	£7.74	£1.68	£0.04	£9.46
Jul-25	£8.29	£0.47	£7.82	£1.68	£0.04	£9.54
Jun-25	£8.31	£0.49	£7.81	£1.68	£0.04	£9.53
May-25	£8.24	£0.49	£7.75	£1.67	£0.04	£9.46
Apr-25	£8.08	£0.48	£7.60	£1.67	£0.04	£9.30
Mar-25	£8.12	£0.49	£7.63	£1.51	£0.04	£9.17

Temporary safeguarding payments

- Available where a pharmacy is adversely affected by a **systematic increase in prescription duration** by prescribers
- Typically applies when a **significant proportion** of prescriptions are changed from shorter to longer prescribing intervals
- Longer prescription durations can lead to:
 - Higher supplier bills in the short term, as more medication is dispensed per prescription.
 - Reduced prescription item volume in subsequent months, resulting in lower fees and allowances.
- Temporary safeguarding payments are designed to **help mitigate the financial impact** of these prescribing changes

Top Tip: Keep a close eye on local prescribing initiatives and GP prescribing patterns. If surgeries begin moving patients to longer prescription durations, assess whether you may be eligible for a Temporary Safeguarding Payment claim.

Temporary safeguarding payments

There are two payments available:

Claim 1 – To provide support to pay an increase in supplier's bill

- Helps cover higher wholesaler/supplier bills when longer prescription durations mean more medication is dispensed per item
- This is effectively a cashflow advance and is recovered when the final payment is made

Claim 2 – Compensatory fee claim

- Helps offset the loss of dispensing fees and allowances in subsequent months when fewer prescription items are dispensed because patients have received longer-duration prescriptions
- Payments are based on the previous year's dispensing volume for the same month

Key Points

- All TSP claims must be submitted to contractorpayments@nhsbsa.nhs.uk using the relevant claim form available on NHSBSA's website
- The claims must be submitted at the same time as FP34C for the month in which a change in PoT is identified
- Claims cannot be backdated

Discount on Schedule

There are three product groups each with their own deduction rates which are applied to monthly reimbursement prices of the products in that group

DISCOUNT ON SCHEDULE				
Generic, Branded & Appliance Basic Price + Generic, Branded & Appliance (PFCP) Discount = Discount on Page 1 of the Schedule				
	BASIC PRICE	DISCOUNT RATE	DISCOUNT	PRICE AFTER DISCOUNT
	£	%	£	£
Generic	15,608.65	20.00	-3,121.73	12,486.92
Branded	29,921.22	5.00	-1,496.06	28,425.16
Appliances	3,605.67	9.85	-355.16	3,250.51
DND	45,456.10	0.00	0.00	45,456.10
Sub total (Prescriptions)	94,591.64		-4,972.95	89,618.69
Generic (PFCP)	25.57	20.00	-5.11	20.46
Branded (PFCP)	74.82	5.00	-3.74	71.08
DND (PFCP)	0.00	0.00	0.00	0.00
Sub total (PFCP)	100.39		-8.85	91.54
DND + DND (PFCP) + DND (Influenza) = Total of basic prices at zero discount on page 1 of the Schedule				
Branded (Contraception)	11.96	5.00	-0.60	11.36
Sub total (Contraception)	11.96		-0.60	11.36
DND (Influenza)	52.65	0.00	0.00	52.65
Sub total (Influenza)	52.65		0.00	52.65
Total	94,756.64		-4,982.40	89,721.59

Group Name	Inclusion Criteria	Deduction Rate
Appliances	Part IX of the Drug Tariff	9.85%
Generics	Category A of Part VIIIA of the Drug Tariff Category M of Part VIIIA of the Drug Tariff	20%
Brands	Products not classified as an appliance or Products not classified as being listed in Categories A or M of Part VIIIA of the Drug Tariff	5%

Payment for Consumables and Containers

PAYMENT FOR CONSUMABLES

	ITEMS	RATE p	£
Prescription	10775	1.24	133.61
PFCP	30	1.24	0.37
Total	10805		133.98

Total items and payment value should match the number of Consumables and payment for Consumables value on page 1 of the Schedule

PAYMENT FOR CONTAINERS

	ITEMS	RATE p	£
Prescription	4629	10.00	462.90
PFCP	25	10.00	2.50
Total	4654		465.40

Total payment value should match the value on page 1 of the Schedule

- Shows a breakdown for Consumables and Containers for regular prescriptions and PFCP
- The total items and payment value should match the number of Consumables and Containers, and payment for Consumables and Containers value on page one

Summary of charges

SUMMARY OF CHARGES

	NUMBER OF CHARGES	RATE £	AMOUNT £
Excluding elastic hosiery	370	9.90	-3,663.00
Excluding elastic hosiery old rate	0	9.90	0.00
Elastic hosiery	0	9.90	0.00
Elastic hosiery old rate	0	9.90	0.00
Sub total (Prescriptions)	370		-3,663.00
Excluding elastic hosiery (PFCP)	20	9.90	-198.00
Excluding elastic hosiery old rate (PFCP)	0	9.90	0.00
Sub total (PFCP)	20		-198.00
Total	390		-3,861.00

The number of charges should be compared to the figure declared on MYS for the relevant dispensing month. These figures should be similar.

Shows the prescription charges deducted from the pharmacy's payment and how these have been calculated.

Consultation caps

PFCP CURRENT SUBMISSION PERIOD

	CONSULTATION CAP	SUBMITTED CLAIMS	EXCEEDED CAP BY	CAP ADJ AMOUNT
				£
JUNE 2025		0	0	0.00
JULY 2025 (Band 01)	32	0	0	0.00
AUGUST 2025 (Band 01)	32	0	0	0.00
SEPTEMBER 2025 (Band 01)	32	38	6	-102.00

This table shows the breakdown of PFCP consultations claimed in the current submission period.

The section for Pharmacy First Clinical Pathways shows the number of:

- consultations submitted
- consultations paid
- consultations exceeding the monthly cap

PFCP OVERALL SUBMISSIONS

	FIXED PAYMENT PAID	SUBMITTED CLAIMS	REMAINING CONSULTS	TOTAL CAP EXCEEDED
JUNE 2025		0	0	0
JULY 2025	JUL 2025	37	0	5
AUGUST 2025	AUG 2025	36	0	4
SEPTEMBER 2025	SEP 2025	38	0	6

This table shows a cumulative total of how many PFCP consultations were claimed, how many consultations remain before the cap has been reached and how many the cap has been exceeded by, if applicable, for the last 4 prescription months.

Items Transferred Between Exempt and Chargeable Groups

ITEMS TRANSFERRED BETWEEN EXEMPT AND CHARGEABLE GROUPS	
Exempt to Chargeable	5
part 3 unsigned by patient/patient rep.	5
Exempt to Chargeable (old rate)	0
Chargeable to Exempt	1
declaration shows claim for exemption	1
Chargeable (old rate) to Exempt	0
Key	
	Part 2 - Prescription charge box on reverse of prescription form
	Part 3 - Patient/representative signed declaration section on reverse of prescription form.

This section includes:

- The number of prescription items NHSBSA has moved between **exempt and chargeable** categories
- Switching occurs when items are identified as being in the incorrect group
- The number of switched items does **not necessarily mean a charge has been deducted**; check the **Charges** section for financial impact
- EPS forms are not switched - any charge deduction is based on the exempt/paid declaration submitted in the electronic message

Paper prescription switching

Monitor your prescription switching statistics regularly to identify trends and potential processing errors.

High levels of prescription switching may indicate issues with prescription sorting, exemption declarations, or staff understanding of submission requirements.

Top Tips

- **Complete the reverse of every prescription in full**
 - Ensure a valid exemption reason is selected or the amount paid is recorded
 - Always obtain a patient or representative signature (where appropriate).
- **Check prescriptions at the point of handout**
 - Verify exemption declarations, payment details and signatures before the patient leaves to reduce the risk of missing information and prescription switching
- **Sort prescriptions correctly before submission**
 - Ensure all paper prescriptions are filed into the correct exempt or chargeable group at month-end and follow SOPs consistently to minimise switching errors

Expensive Items

SUMMARY OF EXPENSIVE ITEMS

The total number of items reported may not always correspond with the number of "Expensive prescription fees" shown on the schedule of NHSBSA authorised payments. This is due to the fact that any information in this Expensive Item List is reported at drug code level. The basic price values in the table below do not take into account any broken bulk adjustments credited/debited in the total basic prices included under Drug and Appliance Costs above.

DESCRIPTION	NUMBER OF ITEMS	TOTAL BASIC PRICE £
Number of items over £ 100 and up to £ 300	72	11,104.59
Number of items over £ 300	8	5,403.72
Total of items over £ 100	80	16,508.31

DETAILS OF ITEMS WHICH HAVE A BASIC PRICE EQUAL TO OR OVER £ 100

FORM/ ITEM	DESCRIPTION	PACK SIZE	QTY	BASIC PRICE £
Z00061/4	SANDOSTATIN LAR 20MG INJ VIALS 1	1.00	2	1,598.66
Z01105/3	LIOTHYRONINE 10MICROGRAM TABLETS 28	28.00	168	914.64
Z01083/1	CO-PROXAMOL 32.5MG/325MG TABLETS 100	100.00	200	914.42
Z03000/1	OXYBUTYNIN 5MG/5ML ORAL SOLUTION SUGAR FREE 150	150.00	300	511.94
Z02178/1	DECAPEPTYL SR 22.5MG INJ VIALS 1	1.00	1	414.00
Z02555/3	OMNITROPE SUREPAL 5 5MG/1.5ML INJ CARTRIDGES 5	5.00	5	368.74

Shows the number and value of items with a reimbursement value of **£100 or more** dispensed during the month

Expensive items can significantly affect a pharmacy's **Average Item Value (AIV)** and the following month's advance payment

Summary of Expensive Items

When checking the itemised list note:

- It's in value order with the largest value item at the top
- The prices quoted are the basic price of the quantity prescribed/dispensed and **do not** include any additional fees or adjustments due to broken bulk claims
- The Schedule of Payments will not reflect the full value paid for broken bulk items, so review these claims separately when reconciling payments
- Any missing or unexpected payments for expensive items should be identified and queried as soon as the Schedule of Payments is received

Top Top: keeping a record of all expensive items submitted each month and reconcile against the Schedule of Payments

Advanced payments for expensive items

- Pharmacy owners may be able to request advance payments from their local Integrated Care Board (ICB) for high-cost medicines
- Advance payments can help alleviate cash flow pressures associated with dispensing expensive items
- Approval of advance payments is at the discretion of the local ICB
- Pharmacy owners should contact their ICB directly to discuss eligibility and local arrangements
- Requirements and processes vary between ICBs

Prescription Rechecks

If you believe there has been an error at the Pricing Authority either in

- the level of switching
- the list of expensive items reimbursed
- in transcribing information from the submission document

report this to the Pricing Authority and submit a request for a recheck

NHS Prescription Services Helpdesk on 0300 330 1349

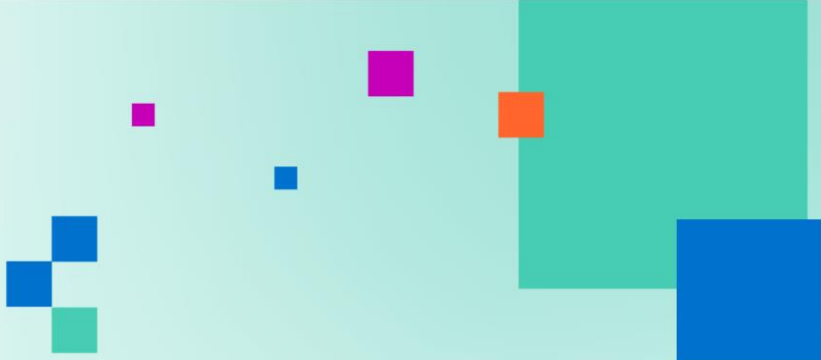
nhsbsa.prescriptionservices@nhsbsa.nhs.uk

Track changes over time

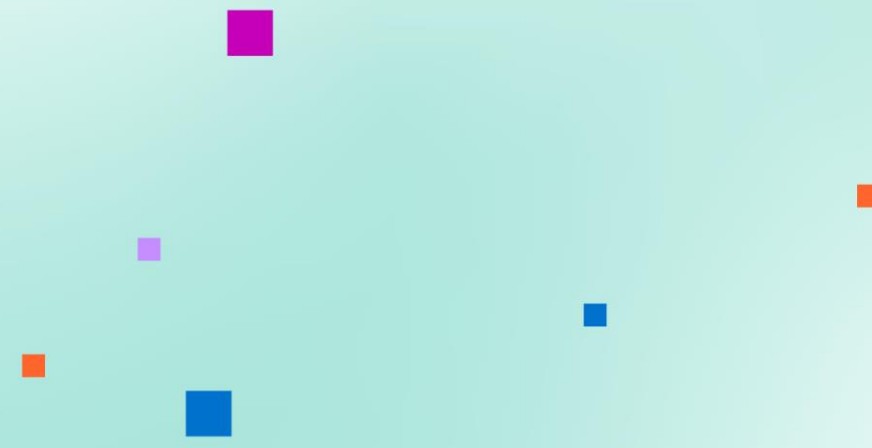
Actions for Pharmacies

- **Review** the FP34 Schedule of Payments monthly and investigate any unusual trends
- **Track** drug & appliance costs and professional fees over time rather than relying solely on the net payment figure
- **Compare** reimbursement trends with purchasing costs to identify changes in profitability and procurement
- **Monitor** Average Item Value (AIV), as fluctuations can affect future advance payments and cash flow
- **Conduct** regular internal audits to identify potential pricing, reimbursement, or payment errors early

Regular review of the Schedule of Payments helps pharmacies detect errors, monitor profitability, and manage cash flow more effectively.

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Questions & Answers

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Resources

- <https://cpe.org.uk/funding-and-reimbursement/monthly-payments/using-your-schedule-of-payment-to-monitor-performance/>
- <https://cpe.org.uk/funding-and-reimbursement/monthly-payments/interactive-fp34/>
- <https://cpe.org.uk/dispensing-and-supply/prescription-processing/payment-accuracy/switching/>
- <https://cpe.org.uk/wp-content/uploads/2025/10/How-to-access-your-Prescription-Item-Reports-1.pdf>
- <https://cpe.org.uk/funding-and-reimbursement/pharmacy-funding/funding-distribution/temporary-safeguarding-payments/>
- <https://cpe.org.uk/funding-and-reimbursement/monthly-payments/information-services-portal-isp-by-the-nhsbsa/>
- <https://cpe.org.uk/wp-content/uploads/2025/02/Briefing-004.25-Claiming-for-EPS-prescriptions-on-time-revised-.pdf>